

## SME Team Leader

<b>Contract type</b>	Permanent full-time
<b>Salary</b>	Dependant on your skills, qualifications & experience
<b>Hours</b>	8.30am to 5pm (Mon-Fri) with 1hr 30mins lunch
<b>Department</b>	Commercial Team
<b>Reports to</b>	Commercial Director
<b>Location</b>	Jersey

### How to apply

Send us a covering letter/email including a copy of your CV to:  
[michelle.c.steele@insurancecorporation.com](mailto:michelle.c.steele@insurancecorporation.com)

**Closing date for all applications:  
15th October 2021**

### Purpose of the role

This is a unique role which will allow you to truly shape the future of our new SME proposition as we strive to be the number 1 insurer in the Channel Islands. You will play a vital role within our business providing leadership across the Commercial SME business line. You will have a passion for service delivery, great customer relationship skills and be a good communicator and team player.

The successful role holder will be accountable for the delivery of annual SME growth targets and best in class service proposition. Alongside some of our existing team members, you will be responsible for the initial design and rollout of the SME products, proposition and distribution network.

Using your experience, you will have the opportunity to build, lead and motivate your own team and grow and develop lasting relationships with our brokers and customers to maximise results and generate new business opportunities.

### Skills & experience required

Ideally you will have experience of leadership as an underwriting or operational leader within large commercial organisation with proven track record of building lasting relationships. You will be self-motivated, organised and committed to delivering excellent customer service.

You will be excited by the thought of working in a fast-paced, results driven environment as well as owning the delivery against our ambitious plans.

Insurance qualifications are an advantage, or you will have good experience in the insurance industry.

### Your career prospects

As you progress and gain more understanding of our business, strategy and purpose, you will have the opportunity to develop into larger team leadership roles within ICCI or the RSA Group. To enhance your career potential and further your knowledge in the insurance industry, we will support you in your professional studies to become ACII qualified.

### Further information

We are committed to hiring a diverse and inclusive team, striving to deliver excellent customer service to all our customers. We work together as one team, creating an open culture and paying attention to the health and wellbeing of all our people.

We offer a highly competitive salary along with a wide and attractive benefits package. Flexible working is encouraged, and we offer excellent career opportunities.